

This report provides statistical information relating to various aspects of the Board's business processes.

### LICENSING

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Establishments	1,661	1,719	1,415	1,999
Barber	822	987	781	1,168
Barber Apprentice	201	253	260	323
Cosmetologist	2,760	2,805	2,446	3,351
Cosmetologist Apprentice	137	160	120	241
Electrologist	12	11	13	26
Manicurist	1,635	1,989	1,557	2,331
Esthetician	1,724	2,029	2,096	2,909
<b>TOTAL</b>	<b>8,945</b>	<b>9,948</b>	<b>8,685</b>	<b>12,345</b>

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Establishments	1,674	1,746	1,200	1,713
Barber	328	240	128	390
Barber Apprentice	178	216	205	285
Cosmetologist	982	736	440	1,002
Cosmetologist Apprentice	119	143	119	212
Electrologist	1	0	16	9
Electrologist Apprentice	0	0	0	0
Manicurist	496	620	334	627
Esthetician	607	691	529	1,065
<b>TOTAL</b>	<b>4,385</b>	<b>4,392</b>	<b>2,971</b>	<b>5,303</b>

Practical Examinations	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	07/01/20 - 09/30/20			10/01/20 - 12/31/20			01/01/21 - 03/31/21			04/01/21 - 06/30/21		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	425	196	621	265	108	373	118	63	181	555	279	834
Cosmetologist	1,092	687	1,779	706	362	1,068	345	192	537	1,084	634	1,718
Electrologist	0	0	0	0	0	0	22	1	23	7	0	7
Esthetician	727	235	962	689	190	879	539	96	635	1,157	338	1,495
Manicurist	475	469	944	605	418	1,023	324	151	475	643	458	1,101
<b>TOTAL</b>	<b>2,719</b>	<b>1,587</b>	<b>4,306</b>	<b>2,265</b>	<b>1,078</b>	<b>3,343</b>	<b>1,348</b>	<b>503</b>	<b>1,851</b>	<b>3,446</b>	<b>1,709</b>	<b>5,154</b>

Written Examinations	First Quarter			Second Quarter			Third Quarter			Fourth Quarter		
	07/01/20 - 09/30/20			10/01/20 - 12/31/20			01/01/21 - 03/31/21			04/01/21 - 06/30/21		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	406	378	784	363	327	690	164	171	335	537	414	951
Cosmetologist	1,049	829	1,878	865	726	1,591	446	363	809	1,066	780	1,846
Electrologist	1	2	3	0	0	0	18	6	24	7	4	11
Esthetician	732	259	991	785	306	1,091	545	197	742	1,197	377	1,568
Manicurist	618	239	857	894	277	1,171	397	126	523	774	224	998
<b>TOTAL</b>	<b>2,806</b>	<b>1,707</b>	<b>4,513</b>	<b>2,907</b>	<b>2,636</b>	<b>4,543</b>	<b>1,570</b>	<b>863</b>	<b>2,433</b>	<b>3,575</b>	<b>1,799</b>	<b>5,374</b>

### ENFORCEMENT

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Received	2,951	1,470	1,259	1,075
Closed	2,386	1,559	2,061	1,237
Pending	2,397	2,242	1,524	1,335
Average Days to Close a Case	37	77	121	177

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Referred	5	8	4	3
Accusations Filed	13	4	3	2
Statement of Issues Filed	0	0	1	2
Pending	44	43	26	19

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
License Denied	0	0	1	0
Revoked	11	2	9	6
Revoke, Stay, Probation	0	1	3	0
Revoke, Stay, Suspend/Probation	8	5	4	8
Immediate Suspension/Probation	0	8	0	0
Active Probation	114	113	115	111

**INSPECTIONS AND CITATIONS**

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Establishments	18	155	133	339
Barber	0	9	1	23
Barber Apprentice	0	3	7	8
Cosmetologist	0	8	4	92
Cosmetologist Apprentice	0	1	2	1
Electrologist	0	0	0	0
Electrologist Apprentice	0	0	0	0
Manicurist	0	1	7	53
Esthetician	0	0	4	22
Unlicensed Establishment	0	58	40	55
Unlicensed Individual	10	13	12	38
<b>TOTAL</b>	<b>28</b>	<b>248</b>	<b>210</b>	<b>631</b>

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Establishments w/ Violations	462	710	688	999
Establishments w/out Violations	10	205	13	186
<b>TOTAL</b>	<b>472</b>	<b>915</b>	<b>701</b>	<b>1,185</b>

**DISCIPLINARY REVIEW**

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/20 - 09/30/20	10/01/20 - 12/31/20	01/01/21 - 03/31/21	04/01/21 - 06/30/21
Heard	50	171	0	50
Received	2	12	70	57
Pending	402	244	312	318