This report provides statistical information realting to various aspects of the Board's business processes.
LICENSING


| Written | First Quarter |  |  | Second Quarter |  |  | Third Quarter |  |  | Fourth Quarter |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Examinations | 07/01/14-09/30/14 |  |  | 10/01/14-12/31/14 |  |  | 1/1/15-3/31/15 |  |  | 4/1/15-6/30/15 |  |  |
|  | P | F | Total | P | F | Total | P | F | Total | P | F | Total |
| Barber | 408 | 116 | 524 | 379 | 220 | 599 | 401 | 220 | 621 | 505 | 218 | 723 |
| Cosmetologist | 2,463 | 2,295 | 4,758 | 3,796 | 656 | 4,452 | 2,738 | 668 | 3,406 | 2,833 | 812 | 3,645 |
| Electrolgist | 6 | 2 | 8 | 12 | 6 | 18 | 8 | 4 | 12 | 6 | 1 | 7 |
| Esthetician | 1,157 | 287 | 1,444 | 1,135 | 127 | 1,262 | 1,220 | 122 | 1,342 | 1,345 | 155 | 1,500 |
| Manicurist | 1,350 | 889 | 2,239 | 1,897 | 300 | 2,197 | 1,311 | 257 | 1,568 | 1,341 | 249 | 1,590 |
| TOTAL | 5,384 | 3,589 | 8,973 | 7,219 | 1,309 | 8,528 | 5,678 | 1,271 | 6,949 | 6,030 | 1,435 | 7,465 |

## ENFORCEMENT

| Complaints | 1st Quarter | 2nd Quarter | 3rd Quarter |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $07 / 01 / 14-09 / 30 / 14$ | $10 / 01 / 14-12 / 31 / 14$ | 4th Ouarter |  |
| Received | 1,333 | 1,254 | $1 / 1 / 15-3 / 31 / 15$ | 1,159 |
| Closed | 1,128 | 1,140 | 1,093 |  |
| Pending | 1,092 | 1,131 | 1,198 |  |
| Average Days to Close $a$ | 76 | 60 | 1,173 |  |


| Attorney General | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | 07/01/14-09/30/14 | 10/01/14-12/31/14 | 1/1/15-3/31/15 | 4/1/15-6/30/15 |
| Referred | 7 | 12 | 7 | 10 |
| Accusations Filed | 15 | 11 | 11 | 7 |
| Statement of Issues Filed | 0 | 0 | 0 | 0 |
| Pending | 101 | 92 | 81 | 65 |
|  |  |  |  |  |
| Enforcement Actions | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|  | 07/01/14-09/30/14 | 10/01/14-12/31/14 | 1/1/15-3/31/15 | 4/1/15-6/30/15 |
| License Denied | 0 | 0 | 0 | 0 |
| Revoked | 6 | 10 | 8 | 4 |
| Revoke, Stay, Probation | 2 | 0 | 1 | 1 |
| Revoke, Stay, | 2 | 12 | 6 | 23 |
| Immediate | 5 | 6 | 3 | 3 |
| Active Probation | 151 | 161 | 148 | 140 |

INSPECTIONS AND CITATIONS

| Citations | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :---: | :---: | :---: | :---: | :---: |
|  | 07/01/14-09/30/14 | 10/01/14-12/31/14 | 1/1/15-3/31/15 | 4/1/15-6/30/15 |
| Establishments | 2,805 | 2,098 | 2,358 | 2,409 |
| Barber | 225 | 175 | 172 | 212 |
| Barber Apprentice | 22 | 10 | 11 | 12 |
| Cosmetologist | 1173 | 782 | 1097 | 1017 |
| Cosmetologist Apprentice | 18 | 7 | 19 | 13 |
| Electrologist | 0 | 0 | 1 | 0 |
| Electrologist Apprentice | 0 | 0 | 0 | 0 |
| Manicurist | 793 | 523 | 578 | 593 |
| Esthetician | 68 | 67 | 68 | 80 |
| Unlicensed Establishment | 126 | 62 | 136 | 97 |
| Unlicensed Individual | 115 | 114 | 114 | 130 |
| TOTAL | 5,345 | 3.838 | 4554 | 4563 |
| Inspections |  |  |  |  |
|  | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|  | 07/01/14-09/30/14 | 10/01/14-12/31/14 | 1/1/15-3/31/15 | 4/1/15-6/30/15 |
| Inspections Conducted |  |  |  |  |
| TOTAL | 3.440 | 3,148 | 3,377 | 3,747 |

DISCIPLINARY REVIEW

| Appeal Hearings | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
| :--- | :---: | :---: | :---: | :---: |
|  | $07 / 01 / 14-09 / 30 / 14$ | $10 / 01 / 14-12 / 31 / 14$ | 1/1/15-3/31/15 | 897 |
| Heard | 998 | 936 | 583 |  |
| Received | 700 | 619 | 584 |  |
| Pending | 1.343 | 1.002 | 675 |  |

