This report provides statistical information relating to various aspects of the Board's business processes.

LICENSING							
Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter			
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16			
Establishments	1,795	1,606	1,640	2,045			
Barber	794	689	716	763			
Barber Apprentice	156	111	163	140			
Cosmetologist	3,450	3,170	2,559	2,945			
Cosmetologist Apprentice	164	172	148	220			
Electrolgist	13	11	14	16			
Manicurist	1,908	1,754	1,492	1,992			
Esthetician	1,365	1,374	1,143	1,544			
TOTAL	9,645	8,887	7,875	9,665			

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16	
Establishments	1,706	1,648	1,618	1,859	
Barber	558	411	426	534	
Barber Apprentice	118	119	147	111	
Cosmetologist	2,998	2,831	2,288	2,371	
Cosmetologist Apprentice	147	166	134	157	
Electrolgist	5	9	5	16	
Manicurist	1,602	1,613	1,388	1,560	
Esthetician	1,288	1,169	1,026	1,072	
TOTAL	8,422	7,966	7,032	7,680	

Practical	<b>1</b> s	t Quar	ter	<b>2</b> r	d Quart	er	3rc	l Quar	ter	4th	n Quart	er
Examinations	07/0 <sup>-</sup>	1/15-09/3	30/15	10/0	1/15-12/3	1/15	1/1,	/ <mark>16-3/31</mark>	/16	4/1/	<mark>16 - 6/30</mark>	)/16
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	536	93	629	547	96	643	588	93	681	689	166	855
Cosmetologist	2,852	524	3,376	2,803	408	3,211	2,376	423	2,799	2,505	444	2,949
Electrolgist	1	0	1	14	0	14	7	0	7	18	1	19
Esthetician	1,253	218	1,471	1,292	47	1,339	1,126	48	1,174	1,241	129	1,370
Manicurist	1,572	655	2,227	1,746	314	2,060	1,618	352	1,970	1,864	310	2,174
TOTAL	6,214	1,490	7,704	6,402	865	7,267	5,715	916	6,631	6,317	1,050	7,367

Written	Fire	st Quai	rter	Sec	ond Qua	irter	Thi	rd Qua	rter	Fou	th Qua	irter
Examinations	07/0 <sup>-</sup>	1/15-09/3	30/15	10/0	1/15-12/3 <sup>-</sup>	1/15	1/1	<mark>/16-3/31</mark> /	/16	4/1/	<mark>16 - 6/3</mark> 0	/16
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	508	232	740	412	367	779	413	479	892	529	538	1,067
Cosmetologist	2,745	811	3,556	2,620	769	3,389	2,261	763	3,024	2,167	687	2,854
Electrolgist	4	1	5	9	3	12	5	5	10	16	2	18
Esthetician	1,256	145	1,401	1,021	215	1,236	1,056	284	1,340	1,034	309	1,343
Manicurist	1,569	315	1,884	1,327	526	1,853	1,403	628	2,031	1,461	596	2,057
TOTAL	6,082	1,504	7,586	5,389	1,880	7,269	5,138	2,159	7,297	5,207	2,132	7,339

## ENFORCEMENT

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/15-09/30/15	10/01/15-12/31/15*	1/1/16-3/31/16	4/1/16 - 6/30/16
Received	1,058	913	1,025	941
Closed	1,011	822	958	1,073
Pending	1,014	1,109	1,153	1,002

Average Days to Close a	77	101	124	108
Case				

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16
Referred	4	15	13	58
Accusations Filed	9	9	8	9
Statement of Issues Filed	0	2	1	1
Pending	54	60	64	106

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16	
License Denied	0	0	0	0	
Revoked	3	7	3	4	
Revoke, Stay, Probation	0	0	0	0	
Revoke, Stay, Suspend/Probation	9	9	4	18	
Immediate Suspension/Probation	3	3	2	2	
Active Probation	122	132	135	131	

## INSPECTIONS AND CITATIONS

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16
Establishments	2,605	2,514	2,430	2,895
Barber	243	167	193	253
Barber Apprentice	16	15	20	18
Cosmetologist	976	856	859	1060
Cosmetologist Apprentice	7	15	22	21
Electrologist	2	1	0	1
Electrologist Apprentice	0	0	0	0
Manicurist	629	673	766	849
Esthetician	72	84	104	112
Unlicensed Establishment	85	60	134	132
Unlicensed Individual	135	108	190	184
TOTAL	4,770	4,493	4,718	5,525

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16
Inspections Conducted	3,557	2,986	3,945	3,858
TOTAL	3,557	2,986	3,945	3,858

## **DISCIPLINARY REVIEW**

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/15-09/30/15	10/01/15-12/31/15	1/1/16-3/31/16	4/1/16 - 6/30/16
Heard	537	491	491	435
Received	481	529	454	575
Pending	539	543	457	572