

Board of Barbering and Cosmetology Quarterly Web Statistics as of June 30, 2012
 This report provides statistical information relating to various aspects of the Board's business processes.

LICENSING

| Applications Cashiered | 1st Quarter | | | 2nd Quarter | | | 3rd Quarter | | | 4th Quarter | | |
|-------------------------------|--------------------|--|--|--------------------|--|--|--------------------|--|--|--------------------|--|--|
| | 7/1/11 - 9/30/11 | | | 10/1/11 - 12/31/11 | | | 1/1/12 - 3/31/12 | | | 4/1/12 - 6/30/12 | | |
| Establishments | 1,394 | | | 1,658 | | | 1,479 | | | 2,080 | | |
| Barber | 476 | | | 426 | | | 465 | | | 671 | | |
| Barber Apprentice | 61 | | | 69 | | | 61 | | | 100 | | |
| Cosmetologist | 5,678 | | | 5,543 | | | 5,628 | | | 7,852 | | |
| Cosmetologist Apprentice | 122 | | | 142 | | | 135 | | | 138 | | |
| Electrologist | 16 | | | 10 | | | 21 | | | 12 | | |
| Manicurist | 2,048 | | | 2,043 | | | 1,602 | | | 2,314 | | |
| Esthetician | 1,588 | | | 1,720 | | | 1,641 | | | 2,331 | | |
| TOTAL | 11,383 | | | 11,611 | | | 11,032 | | | 15,498 | | |

| Licenses Issued | 1st Quarter | | | 2nd Quarter | | | 3rd Quarter | | | 4th Quarter | | |
|--------------------------|--------------------|--|--|--------------------|--|--|--------------------|--|--|--------------------|--|--|
| | 7/1/11 - 9/30/11 | | | 10/1/11 - 12/31/11 | | | 1/1/12 - 3/31/12 | | | 4/1/12 - 6/30/12 | | |
| Establishments | 2,044 | | | 1,213 | | | 1,439 | | | 1,971 | | |
| Mobile Unit | 2 | | | 0 | | | 1 | | | 1 | | |
| Barber | 333 | | | 273 | | | 282 | | | 275 | | |
| Barber Apprentice | 57 | | | 57 | | | 63 | | | 86 | | |
| Cosmetologist | 2,335 | | | 2,740 | | | 2,975 | | | 3,240 | | |
| Cosmetologist Apprentice | 135 | | | 126 | | | 113 | | | 132 | | |
| Electrologist | 2 | | | 5 | | | 5 | | | 7 | | |
| Manicurist | 1,366 | | | 1,221 | | | 972 | | | 1,268 | | |
| Esthetician | 1,050 | | | 917 | | | 975 | | | 1,418 | | |
| TOTAL | 7,324 | | | 6,552 | | | 6,825 | | | 8,398 | | |

| Renewal Licenses Issued | 1st Quarter | | | 2nd Quarter | | | 3rd Quarter | | | 4th Quarter | | |
|--------------------------------|--------------------|--|--|--------------------|--|--|--------------------|--|--|--------------------|--|--|
| | 7/1/11 - 9/30/11 | | | 10/1/11 - 12/31/11 | | | 1/1/12 - 3/31/12 | | | 4/1/12 - 6/30/12 | | |
| Establishments | 3,859 | | | 3,485 | | | 4,637 | | | 5,097 | | |
| Barber | 2,162 | | | 1,864 | | | 2,294 | | | 2,150 | | |
| Cosmetologist | 27,994 | | | 25,171 | | | 31,543 | | | 29,674 | | |
| Electrologist | 200 | | | 161 | | | 201 | | | 203 | | |
| Manicurist | 10,861 | | | 10,571 | | | 12,196 | | | 11,380 | | |
| Esthetician | 5,723 | | | 4,859 | | | 6,673 | | | 7,131 | | |
| TOTAL | 50,799 | | | 46,111 | | | 57,544 | | | 55,635 | | |

| Practical Examinations | 1st Quarter | | | 2nd Quarter | | | 3rd Quarter | | | 4th Quarter | | |
|-------------------------------|--------------------|--------------|--------------|--------------------|--------------|--------------|--------------------|------------|--------------|--------------------|------------|--------------|
| | 7/1/11 - 9/30/11 | | | 10/1/11 - 12/31/11 | | | 1/1/12 - 3/31/12 | | | 4/1/12 - 6/30/12 | | |
| | P | F | Total | P | F | Total | P | F | Total | P | F | Total |
| Barber | 332 | 92 | 424 | 267 | 60 | 327 | 296 | 42 | 338 | 281 | 75 | 356 |
| Cosmetologist | 2,810 | 965 | 3,775 | 3,170 | 442 | 3,612 | 4,100 | 458 | 4,558 | 3,891 | 456 | 4,347 |
| Electrologist | 2 | 0 | 2 | 7 | 1 | 8 | 6 | 1 | 7 | 7 | 15 | 22 |
| Esthetician | 1,080 | 149 | 1,229 | 976 | 226 | 1,202 | 1,171 | 82 | 1,253 | 1,546 | 73 | 1,619 |
| Manicurist | 1,420 | 322 | 1,742 | 1,230 | 382 | 1,612 | 1,023 | 162 | 1,185 | 1,355 | 199 | 1,554 |
| TOTAL | 5,644 | 1,528 | 7,172 | 5,650 | 1,111 | 6,761 | 6,596 | 745 | 7,341 | 7,080 | 818 | 7,898 |

| Written Examinations | 1st Quarter | | | 2nd Quarter | | | 3rd Quarter | | | 4th Quarter | | |
|----------------------|------------------|--------------|--------------|--------------------|--------------|--------------|------------------|--------------|--------------|------------------|--------------|--------------|
| | 7/1/11 - 9/30/11 | | | 10/1/11 - 12/31/11 | | | 1/1/12 - 3/31/12 | | | 4/1/12 - 6/30/12 | | |
| | P | F | Total | P | F | Total | P | F | Total | P | F | Total |
| Barber | 331 | 94 | 425 | 267 | 60 | 327 | 296 | 43 | 339 | 281 | 75 | 356 |
| Cosmetologist | 2,455 | 1,901 | 4,356 | 2,682 | 1,662 | 4,344 | 2,731 | 2,180 | 4,911 | 3,205 | 2,254 | 5,459 |
| Electrologist | 2 | 0 | 2 | 8 | 0 | 8 | 5 | 1 | 6 | 6 | 1 | 7 |
| Esthetician | 1,021 | 435 | 1,456 | 978 | 411 | 1,389 | 1,021 | 334 | 1,355 | 1,394 | 389 | 1,783 |
| Manicurist | 1,353 | 545 | 1,898 | 1,238 | 472 | 1,710 | 973 | 377 | 1,350 | 1,180 | 449 | 1,629 |
| TOTAL | 5,162 | 2,975 | 8,137 | 5,173 | 2,605 | 7,778 | 5,026 | 2,935 | 7,961 | 6,066 | 3,168 | 9,234 |

ENFORCEMENT

| Complaints | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|------------------------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/30/12 | 4/1/12 - 6/30/12 |
| Received | 1,485 | 1,244 | 1,313 | 1,416 |
| Closed | 1,382 | 1,414 | 1,459 | 1,482 |
| Pending | 1,189 | 1,072 | 924 | 866 |
| Average Days to Close a Case | 64 | 73 | 76 | 62 |

| Attorney General | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|---------------------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/30/12 | 4/1/12 - 6/30/12 |
| Referred | 34 | 27 | 23 | 23 |
| Accusations Filed | 10 | 16 | 10 | 13 |
| Statement of Issues Filed | 1 | 2 | 0 | 1 |
| Pending | 80 | 79 | 84 | 79 |

| Enforcement Actions | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|---------------------------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/30/12 | 4/1/12 - 6/30/12 |
| License Denied | 1 | 0 | 2 | 0 |
| Revoked | 20 | 11 | 5 | 13 |
| Revoke, Stay, Probation | 0 | 6 | 4 | 1 |
| Revoke, Stay, Suspend/Probation | 12 | 7 | 4 | 9 |
| Immediate Suspension/Probation | 15 | 9 | 9 | 10 |
| Active Probation | 202 | 203 | 197 | 174 |

INSPECTIONS AND CITATIONS

| Citations | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|--------------------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/31/12 | 4/1/12 - 6/30/12 |
| Establishments | 2,723 | 2,285 | 2,060 | 2,632 |
| Barber | 132 | 151 | 135 | 174 |
| Barber Apprentice | 17 | 8 | 20 | 12 |
| Cosmetologist | 951 | 701 | 807 | 894 |
| Cosmetologist Apprentice | 13 | 15 | 15 | 23 |
| Electrologist | 2 | 1 | 0 | 1 |
| Electrologist Apprentice | 0 | 0 | 0 | 0 |
| Manicurist | 745 | 574 | 599 | 718 |
| Esthetician | 75 | 52 | 52 | 68 |
| Unlicensed Establishment | 137 | 125 | 155 | 140 |
| Unlicensed Individual | 189 | 174 | 157 | 167 |
| TOTAL | 4,984 | 4,086 | 4,000 | 4829 |

| Inspections | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|-----------------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/31/12 | 4/1/12 - 6/30/12 |
| Inspections Conducted | 3,452 | 2,964 | 2,665 | 3,337 |
| TOTAL | 3,452 | 2,964 | 2,665 | 3,337 |

DISCIPLINARY REVIEW

| Appeal Hearings | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter |
|-----------------|------------------|--------------------|------------------|------------------|
| | 7/1/11 - 9/30/11 | 10/1/11 - 12/31/11 | 1/1/12 - 3/31/12 | 4/1/12 - 6/30/12 |
| Heard | 745 | 767 | 695 | 765 |
| Received | 929 | 920 | 757 | 1,034 |
| Pending | 2,083 | 2,233 | 2,286 | 2,550 |