This report provides statistical information realting to various aspects of the Board's business processes.

## **LICENSING**

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Establishments	1,719	1,458	1,721	1,855
Barber	737	761	858	744
Barber Apprentice	135	71	109	126
Cosmetologist	5,886	4,942	4,261	3,664
Cosmetologist Apprentice	179	133	109	198
Electrolgist	12	19	9	6
Manicurist	2,963	2,648	2,158	1,865
Esthetician	1,692	1,814	1,739	1,630
TOTAL	13,323	11,846	10,964	10,088

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Establishments	1,680	1,558	1,521	1,841
Barber	555	422	473	602
Barber Apprentice	122	49	92	113
Cosmetologist	2,918	3,876	3,089	3,106
Cosmetologist Apprentice	151	111	97	168
Electrolgist	6	13	8	5
Manicurist	1,394	1,625	1,310	1,432
Esthetician	1,249	1,106	1,230	1,372
TOTAL	8.075	8.760	7.820	8.639

Renewal Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Establishments	4,552	3,968	4,257	4,934
Barber	2,332	2,278	2,308	2,593
Cosmetologist	30,457	29,997	31,171	31,980
Electrolgist	160	162	185	211
Manicurist	11,547	11,359	11,346	12,011
Esthetician	7,396	6,412	7,219	7,982
TOTAL	56,444	54,176	56,486	59,711

Practical		1st Quarte	r	2	2nd Quarte	er		3rd Quarte	r		4th Quarte	r
Examinations	07	<mark>7/01/14-09/30</mark>	/14	10	/01/14-12/31	/14		<mark>1/1/15-3/31/1</mark>	5	4	<mark>1/1/15 - 6/30/1</mark>	5
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	413	114	527	487	72	559	451	54	505	502	117	619
Cosmetologist	3,003	482	3,485	2,906	542	3,448	2,597	444	3,041	2,739	582	3,321
Electrolgist	5	0	5	16	0	16	6	1	7	3	1	4
Esthetician	1,216	128	1,344	969	232	1,201	1,152	266	1,418	1,375	257	1,632
Manicurist	1,496	368	1,864	1,326	679	2,005	1,198	695	1,893	1,373	586	1,959
TOTAL	6,133	1,092	7,225	5,704	1,525	7,229	5,404	1,460	6,864	5,992	1,543	7,535

Written		irst Quart			<mark>cond Qua</mark> i			hird Quart			ourth Quar	
Examinations	07	<mark>7/01/14-09/30</mark>	/14	10	<mark>/01/14-12/31</mark>	/14		<mark>1/1/15-3/31/1</mark>	5	4	<mark>l/1/15 - 6/30/1</mark>	5
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	408	116	524	379	220	599	401	220	621	505	218	723
Cosmetologist	2,463	2,295	4,758	3,796	656	4,452	2,738	668	3,406	2,833	812	3,645
Electrolgist	6	2	8	12	6	18	8	4	12	6	1	7
Esthetician	1,157	287	1,444	1,135	127	1,262	1,220	122	1,342	1,345	155	1,500
Manicurist	1,350	889	2,239	1,897	300	2,197	1,311	257	1,568	1,341	249	1,590
TOTAL	5,384	3,589	8,973	7,219	1,309	8,528	5,678	1,271	6,949	6,030	1,435	7,465

## **ENFORCEMENT**

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Received	1,333	1,254	1,159	1,198
Closed	1,128	1,140	1,093	1,197
Pending	1,092	1,131	1,173	1,019
Average Days to Close a	76	60	99	74

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Referred	7	12	7	10
Accusations Filed	15	11	11	7
Statement of Issues Filed	0	0	0	0
Pendina	101	92	81	65

<b>Enforcement Actions</b>	1st Quarter	1st Quarter 2nd Quarter 3rd Quarter		4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
License Denied	0	0	0	0
Revoked	6	10	8	4
Revoke, Stay, Probation	2	0	1	1
Revoke, Stay,	2	12	6	23
Immediate	5	6	3	3
Active Probation	151	161	148	140

## **INSPECTIONS AND CITATIONS**

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Establishments	2,805	2,098	2,358	2,409
Barber	225	175	172	212
Barber Apprentice	22	10	11	12
Cosmetologist	1173	782	1097	1017
Cosmetologist Apprentice	18	7	19	13
Electrologist	0	0	1	0
Electrologist Apprentice	0	0	0	0
Manicurist	793	523	578	593
Esthetician	68	67	68	80
Unlicensed Establishment	126	62	136	97
Unlicensed Individual	115	114	114	130
TOTAL	5.345	3.838	4554	4563

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Inspections Conducted				
TOTAL	3,440	3,148	3,377	3,747

## **DISCIPLINARY REVIEW**

Appeal Hearings	al Hearings 1st Quarter		3rd Quarter	4th Quarter
	07/01/14-09/30/14	10/01/14-12/31/14	1/1/15-3/31/15	4/1/15 - 6/30/15
Heard	998	936	897	584
Received	700	619	583	675
Pending	1,343	1,002	649	655