This report provides statistical information realting to various aspects of the Board's business processes.

LICENSING

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Establishments	1,848	1,760	1,871	1,906
Barber	1,138	1,097	1,134	1,143
Barber Apprentice	221	221	221	286
Cosmetologist	4,096	3,599	3,406	3,615
Cosmetologist Apprentice	211	164	151	206
Electrologist	11	10	6	15
Electrologist Apprentice	1	0	0	0
Manicurist	2,427	1,908	1,614	1,779
Esthetician	1,851	1,671	1,823	1,894
TOTAL	11,814	10,440	10,232	10,844

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Establishments	1,942	1,817	1,699	2,153
Barber	536	565	593	565
Barber Apprentice	190	214	183	298
Cosmetologist	1,680	1,909	1,776	1,720
Cosmetologist Apprentice	204	140	176	207
Electrologist	7	8	3	4
Electrologist Apprentice	1	0	0	0
Manicurist	959	731	840	1,257
Esthetician	1,051	1,022	1,122	812
TOTAL	6,570	6,406	6,392	7,016

Practical Examinations	1st Quarter		2	nd Quarte	er	3rd Quarte		er	4	th Quarte	er	
	07/01/17-09/30/17		10/01/17-12/31/17 1/		1/1/18-3/31/18		4/1/18 - 6/30/18		18			
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	1,090	342	1,432	585	151	736	1068	332	1400	581	223	804
Cosmetologist	1,667	516	2,183	1,772	592	2,364	1581	586	2167	1728	659	2387
Electrologist	8	1	9	7	0	7	2		2	8	0	8
Esthetician	1,159	52	1,211	1,063	64	1,127	1088	82	1170	1324	48	1372
Manicurist	1,014	328	1,342	752	374	1,126	820	354	1,174	913	398	1311
TOTAL	4,938	1,239	6,177	4,179	1,181	5,360	4,559	1,354	5,913	4554	1328	5882

Written Examinations	First Quarter		Sec	cond Quarter T		Th	Third Quarter		Fourth Quarter		ter	
	07/01/17-09/30/17		10/01/17-12/31/17		1/	1/1/18-3/31/18		4/1/18 - 6/30/18				
	Р	F	Total	Р	F	Total	Р	F	Total	Р	F	Total
Barber	551	284	835	574	250	824	588	273	861	608	263	871
Cosmetologist	1,515	1,105	2,620	1,748	1055	2,803	1596	999	2595	1587	1085	2672
Electrologist	7	2	9	8	2	10	3	1	4	4	6	10
Esthetician	985	337	1,322	985	287	1,272	1068	353	1421	1266	396	1662
Manicurist	959	321	1,280	769	364	1,133	762	411	1,173	787	415	1202
TOTAL	4,017	2,049	6,066	4,084	1,958	6,042	4,017	2,037	6,054	4252	2165	6417

ENFORCEMENT

Complaints	1st Quarter	2nd Quarter*	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Received	1,041	833	897	1,191
Closed	6	857	3	2
Pending	925	1,123	1,120	1,133
Average Days to Close a	80	92	105	77
Case				

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Referred	27	19	29	16
Accusations Filed	5	9	30	19
Statement of Issues Filed	0	2	1	2
Pending	73	68	80	78

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
License Denied	0	1	0	0
Revoked	6	10	3	5
Revoke, Stay, Probation	1	4	4	0
Revoke, Stay,	7	7	3	11
Suspend/Probation				
Immediate	2	2	4	1
Suspension/Probation				
Active Probation	0	1	2	3

INSPECTIONS AND CITATIONS

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Establishments	1,938	1,631	1,485	1,655
Barber	218	195	222	219
Barber Apprentice	22	19	19	20
Cosmetologist	761	578	505	550
Cosmetologist Apprentice	14	6	12	18
Electrologist	1	0	1	0
Electrologist Apprentice	0	0	0	0
Manicurist	515	416	377	528
Esthetician	77	49	54	40
Unlicensed Establishment	84	65	61	88
Unlicensed Individual	115	103	101	87
TOTAL	3,745	3,062	2,837	3,205

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18
Establishments w/ Violations	1,895	1,737	1,946	2,526
Establishments w/out Violations	756	708	668	825
TOTAL	2,651	2,445	2,614	3,351

DISCIPLINARY REVIEW

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter		
	07/01/17-09/30/17	10/01/17-12/31/17	1/1/18-3/31/18	4/1/18 - 6/30/18		
Heard	435	425	400	190		
Received	356	294	255	252		
Pending	534	385	236	314		
*Complaint Cases are no longer opened on all applicants that disclose a criminal conviction.						